TRICARE: NEXT GENERATION OF CONTRACTS

ADMINISTRATIVE SERVICES

Dated: 04/15/2002

The Military Health System's (MHS) TRICARE Health Plan currently has seven Managed Care Support Contractors which utilize two claims systems through the subcontractors Wisconsin Physician Services (WPS) and Palmetto Government Benefit Administrators (PGBA). These systems are further supported by the Prime contractor's systems for certain activities such as referrals and authorizations. This resulted in the claims processors having to modify its AIS for each contract.